

Quality Improvement Program Design

Objective: Review, discuss progress, and recommend improvements to our quality improvement curriculum and involvement within the residency.

Background: This year we have implemented a plan to involve all residents in the quality improvement process and quality improvement projects. Quality improvement projects are mandatory for first year residents and optional for second and third year residents at this time. We would like to discuss the current curriculum and additional recommendations and requirements for quality improvement in the future.

Idea Generation:

Plan for Progress:
(include task leaders, objectives and timeline)

FrontPage

last edited by Felix Ankel 2 years ago

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EM Residency Quality Wiki

Welcome to the EM Residency Quality wiki. I would like to use this tool to be the repository for the EM residency quality program. I suggest the following:

1. Develop guiding principles for the residency quality program.
2. Open the wiki to others.
3. Determine content experts by EM topic.
4. Develop process for EM residency projects.

I have attached some of the files from the 2008 Residency Retreat and files from a quality course that may be of interest to you. I'm looking forward to your feedback.

Felix

-  [Quality Binder Fall08.pdf](#)
-  [GME Knowledge Translation from AEM.pdf](#)
-  [Begin to Use Clinical Outcomes from Acad Med.pdf](#)
-  [Using Pt Care Quality Measures from AEM.pdf](#)
-  [2004 06 25 Bulding a quality educational program \(2\).ppt](#)
-  [Kim QI Project.pdf](#)
-  [2008 10 23 quality GME integration.xls](#)
-  [Ankel email of 2005 03 11 \(3\).pdf](#)
-  [QI bottom up vs top down.pdf](#)
-  [CORD emails re IOM Report.txt](#)
-  [Coming Soon Quality Fair 2009!.txt](#)

[MatrixTutorial.pdf](#)

[schneider.pdf](#)

Free help:

1. Learn how to use PBwiki: [The PBwiki Manual](#)
2. If you prefer video, watch a recording of our popular webinar, [PBwiki 101: Your Guide to Wiki Basics](#).
3. Need more help? Sign up for a [Free introductory webinar](#)

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Felix Ankel said
at 3:17 pm on Dec 3, 2008
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Pages Files options

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06 PDSA Worksheet.doc
uploaded by Kara Kim

06 -PDSA cycle.ppt
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04-Measures_Work_Sheet.doc
uploaded by Kara Kim

04_-Measures_-_How_will_we_know_a_ct
uploaded by Kara Kim

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Barrett, Lori J

From: Kim, Kara S
Sent: Thursday, October 20, 2011 3:12 PM
To: Barringer, Kelly W; EMD Residents 2014; EMD Residents 2013; EMD Residents 2012; Zinkel, Andrew R; Isenberger, Kurt M; Taft, Stephanie A; delaTorre, Marcella X; Westgard, Bjorn C; Quaday, Karen A; Ankel, Felix K; Burnett, Aaron M
Subject: RE: QI Project teams, updates and next steps

Kelly, Thanks again for taking over the groups today! I heard everything went well!

Everyone,

If you have any questions, comments, or suggestions for improvement of the presentations, worksheets, or quality improvement curriculum, please send suggestions our way. I created the presentations and worksheets two years ago, but have been trying to keep everything updated and improved over time and would love any further feedback.

Our involvement in quality projects is exciting and over time it will be great to see our results in improvement of process flow, patient care and ultimately patient outcomes.

Thanks again everyone for making this an amazing program!

From: Barringer, Kelly W
Sent: Thursday, October 20, 2011 12:57 PM
To: EMD Residents 2014; EMD Residents 2013; EMD Residents 2012; Zinkel, Andrew R; Isenberger, Kurt M; Taft, Stephanie A; delaTorre, Marcella X; Kim, Kara S; Westgard, Bjorn C; Quaday, Karen A; Ankel, Felix K; Burnett, Aaron M
Subject: QI Project teams, updates and next steps

Hi everyone,

Here are the teams/faculty leads for the quality improvement projects this year:

Code Blue in the ED:

Faculty: Aaron Burnett
Ben, Tyler, Zabrina, Amanda, Michael, Jenna

TIA:

Faculty: Felix Ankel
Gary, Tolu, Ryan, Eric

CVA:

Faculty: Stephanie Taft
Joe, Jodi, Brian, Kyle

Chronic back pain/HA management:

Faculty: Karen Quaday
Casey, Darcy, Becky G, Kelsey, Jason W

Head CT on Coumadin:

Faculty: Bjorn Westgard
Sonali, Wendy, Marc David

Today in conference we spent some time reviewing defining the scope and started on discussing process mapping/process flow. There was some time for group work as well. The lecture slides we talked about today (if you want to review the actual slides) as well as the worksheets can be found on the ROD website at the link below:

<https://sites.google.com/site/regionsemlongitudinalprogram/quality/quality-improvement-projects>

Login Info:

email: residentoftheday

password: resotheaday

Next steps:

1. Literature review, find best practices from other areas of the country, topic review
2. Choose a team leader
3. Decide on scope of the project
4. Begin process mapping/flow diagrams
5. Decide on other team members (sponsors, clinical experts, ancillary staff, quality experts).
6. Work on worksheet #2 for the next meeting.

Thanks - and as always, please email Kara, Marcella or I with any questions.

Kelly