



**Emergency Medicine Residency Retreat 2006
Setting the Ideal Educational Culture of the Future**

Wednesday, October 25, 2006

**Summary Evaluation
Ratings: 5 = Excellent; 1 = Poor**

A Year in Review

Panel: Asplin, Holmen, Colletti, Gunnarson, Dahms, Isenberger, Gordon, Chung, Fritzlar, Klinkhammer, Patten

1. Overall reaction:	<u>3.96</u>
2. Depth of coverage:	<u>3.79</u>
3. Materials/handouts:	<u>3.78</u>
4. Scope of coverage:	<u>3.92</u>
5. Potential relevant application:	<u>3.93</u>
6. Met stated objectives:	<u>3.86</u>

Comments and suggestions: Too many speakers so no one could truly give an overview. Limit to 30 minutes with 2-3 speakers giving important points. Great overview. Enjoyed Dr. Holmen's "Bigger Picture" and "Decision Making". Helpful to see changes/what's been happening. Would have appreciated more talk from hospitalist, overviews, are nice but need to be limited to far less people. More discussion about Hospitalist interaction/relationship with ED would have been wonderful. Thank you for keeping it short. Helpful, but still helpful as brief. Too broad in scope without specifics. Too long. Make sure people can hear what you have to say. Nice intro - good to hear some upcoming directions for the departments. I liked the various viewpoints and finding out what the important issues are in the residency and outside it.

Bedside Teaching Microskills,

Presenter: D Birnbaumer

1. Overall reaction:	<u>4.87</u>
2. Depth of coverage:	<u>4.87</u>
3. Materials/handouts:	<u>4.77</u>
4. Scope of coverage:	<u>4.80</u>
5. Potential relevant application:	<u>4.87</u>
6. Met stated objectives:	<u>4.90</u>

Comments and suggestions: Good lecture with some great suggestions. Interested in how Dr. Birnbaumer integrates this in a busy ED. Great speaker, great points, class act all the way. Good discussion on communication. Good discussion on a topic rarely covered - thank you. Excellent talk - great take home points! Great talk, really enjoyed her, but really needs to be toward staff as well. Very nice - applicable to MD, RNs, etc. Great lecture, very helpful. Perhaps should be mandated for faculty. Should not have been part of retreat though, should have been a visiting professor. I not sure why the retreat format this year is different? Very dynamic and enthusiastic speaker. Very applicable to my education. Thanks! Possibly better in a visiting professor slot where more faculty would hear. The most valuable talk today. Good for our staff to hear, in addition to residents. I liked the specifics of her talk - when she stated what happened to her personally rather than the generality. She did not address how to do this when patient flow is the major priority and staff are expected to see several patients on their own each shift. Very good presentation. I hope we can incorporate more bedside teaching in the ED. Don't know if things will change though - lets hope. Fantastic lecture, beg her to come back. Innovative idea in obtaining a national expert to elevate teaching and education. Amazing. What more can I say other than EXCELLENT – focused specific; I've left with valuable teaching tools. Found some very useful tools in this presentation as both a learner and future teacher. Presentation very well done and presented. Enjoyable. Great talk and very informative. Very helpful, those laminated cards after teaching points would be great to have. Excellent food for thought. Very appreciated; excellent viewpoint and teaching.

Setting Expectations in an Educational Environment

Panel: Murakami, Walls, Gunarson, Fritzlar

1. Overall reaction:	<u>4.00</u>
2. Depth of coverage:	<u>3.79</u>
3. Materials/handouts:	<u>3.62</u>
4. Scope of coverage:	<u>3.79</u>
5. Potential relevant application:	<u>4.14</u>
6. Met stated objectives:	<u>3.97</u>

Comments and suggestions: At least, someone could have recorded the comments to show similarities. Large group was bad format to construction tool, bring up issues - time could have been better used in small group discussion. Great to hear nursing perspective. Good to hear the update. Relevant discussion on communication. Helpful to hear specific areas (nursing/clerks need more communication/bed assigned, etc). Susan was the best ever. Everyone had similar concerns and all agreed we had problems. Could use more time - residents were quiet. Unfortunately, I feel that this retreat did not serve the purpose for which it was intended. Small groups were far more productive at both identifying problems as well as solutions. Superficial discussion of problems is not productive. Came away with an overall negative vibe about the residents and a personal feeling of frustration. Spent a long time figuring out that verbal orders and communication are issues (these were known before panel) - good to discuss/thanks for redirecting. Should we spend time (small groups) to make solutions/think tank? Too much repetition of communication and redundancy. Bravo for the bravery and having several scopes of practice. Not sure any meaningful changes will be instituted as a result. Excellent. Not enough time. Really appreciate input by nursing, social work, etc. Staff/communication encouragement. Make sure people can hear what you have to say - if its worth saying, people would like to hear it. Felix did an excellent job of broadening the focus - tendency was to discuss details of one topic rather than touching on several issues. Helpful, but what will happen after the issues raised. Very useful discussion!

EM Education of the Future: What Will it Look Like,

Panel: Birnbaumer, Ling, Colletti, Knopp, Martel

1. Overall reaction:	<u>4.10</u>
2. Depth of coverage:	<u>4.10</u>
3. Materials/handouts:	<u>3.91</u>
4. Scope of coverage/	<u>4.07</u>
5. Potential relevant application	<u>4.17</u>
6. Met stated objectives	<u>4.07</u>

Comments and suggestions: Discussion was decent but there was no consistency with the opening presentations. Great. Need to develop a systems approach, but great overview! Unreal how much education is available to the residents. We definitely need nursing involved in some of this. May have been interesting in a different setting. Colletti's, Birnbaumer and Martel's contributions good. One of the reason I really like this residency was the idea of the retreat. This is so important to have one whole day set aside for discussion of the residency. Although the res/fac sessions on Wednesdays are great, it does not replace the retreat for team building and creative solutions. Who was this for? How does this help residents now? Ling had a frightening vision of the future with even more burdensome expectation to continued to be credentialed - the portfolio is a terrible idea. By far this is the best due to presenters and content and passion. Interesting. Might consider asking our staff for suggestions and put as handout. For example - how to keep up on cutting edge. Important reminders were given to residents - life-long learning. EMs role in CMS, shifting focus from "shift-survival" to proactive management of patients. Great comments for us young physicians. Makes me hopeful for my future education. I didn't get anything constructive out of this session. More sobering; brought home the importance of current education and continuing/future views.

**From Healthcare Education to Healthcare Delivery Education:
Setting Up an Ideal Administrative Curriculum.**

Panel: Ankel, Obetz, Valusek, Patow, Rank

1. Overall reaction:	<u>3.74</u>
2. Depth of coverage:	<u>3.70</u>
3. Materials/handouts:	<u>3.56</u>
4. Scope of coverage:	<u>3.64</u>
5. Potential relevant application:	<u>3.77</u>
6. Met stated objectives:	<u>3.77</u>

Comments and suggestions: Panel members each had separate ideas and presentations which didn't fit together all that well. I would have liked it to be a more constructive/planning hour. Felt like this was less applicable. Nice to see this emphasized. Topher good idea, maybe good for a Wed, but overall not helpful for dealing with residency issues. Maybe goal this year was different although I am disappointed if this is true. Restructuring of admin rotation sounds like a real asset to program! We don't need any more to do - take one less valuable thing then. Did not learn very much - way too general and too much verbiage without substance. Unclear to me what the goals/benefits of the panel was. Great format. Would love to see at least one resident on each of the QI projects mentioned by Valusek. Do we still have tox? I like the idea of learning/adding admin, but the time commitment needs to be there.... During another rotation or is it a rotation? or random days during the year?

Other General Conference Comments

This was a disappointing change in the retreat model. It was more like sitting in another day of lectures than working hard on discussing/planning future changes. I would have preferred repeating the old retreat and possibly adding a lecture (like Dr. B's) at the end to cap things off. The last 15 minutes of the whole day was great!

Overall- good topics, good conference - but we still need a forum to discuss specific residency issues and come up with solutions. I missed having the small groups interactions with the residents. Thanks for the invite (& breakfast and Lunch!)

General feedback - very little resident interaction at the retreat; no opportunity for discussion/resolution! Easier location this year!

Much better conference. Food better than usual.

We talk of all the things we are going to do, or want to do, or plan to do, or changes that we should think about. Will be interesting to see what actually gets done. A lot of people like to hear themselves talk and everyone seems to just say the same things over and over again. I'd like to see less talking, less committees, less blah and more action.

Evaluations Completed by:

EM Resident	14
ED Staff MD	7
Student	1
RN	2
Other	4
Unidentified	<u>3</u>
<i>Total</i>	<i>30</i>