

Emergency Medicine 2008 Resident/Faculty Retreat

Residents				Support/Guests			
✓	Chris Dillon, MD	✓	Catie Carlson, MD	✓	Pat Anderson	✓	Choung Ah Lee
✓	Joe Dolan, MD	✓	Katie Davidson, MD	✓	Lori Barrett	✓	Paul Leon
✓	Danielle Jackson, MD	✓	Autumn Erwin, MD	✓	Bruce Bennett	✓	Louis Ling, MD
✓	Duncan McBean, MD	✓	Alex Gerbig, MD	✓	Eugenia Canaan	✓	Mary Ann McNeil
✓	Adina Miller, MD	✓	Kara Kim, MD	✓	Maddy Cohen	✓	Jarrad Maiers
✓	Tara O'Connell, MD	✓	Kolja Paech, MD	✓	Marcella De la Torre	✓	Lesley Moore
	Charis Thatcher, MD	✓	Eric Roth, MD	✓	Scott Donner, MD	✓	Patti Murakami
✓	Aaron Burnett, MD	✓	Jillian Smith, MD	✓	Shonette Doggett	✓	Henry Ortega, MD
✓	Nate Curl, MD	✓	Timmy Sullivan, MD	✓	Ashley Ellsworth	✓	Carl Patow, MD
✓	Aaron Feist, MD			✓	Jeff Fritz	✓	Eric Peterson
✓	Leah Gapinski, MD			✓	Kim Han-young	✓	Sara Pikus
✓	Shani Go, MD			✓	Mary Healy, RN	✓	Marty Richards
✓	Nicci Stoik, MD			✓	John Henkel, RN	✓	Debi Ryan
✓	Heather Sutherland, MD			✓	Rick Hilger	✓	Ted Sibley
✓	Greg Vigesaa, DO			✓	Becky Hofmeister	✓	Diane Taylor
	Brent Walters, MD			✓	Ken Holmen	✓	Susan Walls
				✓	Richelle Jader, RN	✓	Bonnie Wipple
				✓	Ji-Sook Lee		
Faculty							
✓	Felix Ankel, MD		Paul Haller, MD		Kevin Kilgore, MD	✓	Jessie Nelson, MD
✓	Brent Asplin, MD		Carson Harris, MD	✓	Peter Kumasaka, MD		Karen Quaday, MD
	Mary Carr, MD	✓	Cullen Hegarty, MD		Levon Ohaodha, MD		Sam Stellpflug
✓	Won Chung, MD	✓	Keith Henry, MD		Richard Lamon, MD	✓	Stephanie Taft, MD
✓	Rachel Dahms, MD		Brad Hernandez, MD	✓	Robert LeFevre, MD	✓	Michael Zwank, MD
	Kristen Engebretsen, PharmD		Joel Holger, MD		Barb LeTourneau, MD	✓	Drew Zinkel, MD
	RJ Frascone, MD	✓	Kurt Isenberger, MD	✓	Alda Moettus, MD		
✓	Brad Gordon, MD	✓	Kory Kaye, MD	✓	Matt Morgan, MD		

Person	Agenda Item	Action Plan/Key Points
Ankel	Welcome and Historical Perspective	Dr. Ankel welcomed and acknowledged invited guests. Presented historical perspective.
Asplin	Update	The department had another outstanding recruitment year. Many of the faculty are involved nationally in organizations such as ACEP, SAEM, and CORD. Dr. Asplin discussed his transition to Mayo as Chief of Emergency Medicine. He is a graduate of Mayo Medical School, and did a fellowship in health care policy. He will work with the health policy Institute at Mayo. The department has a strong bench. An interim chair will be named soon and a national search is expected for a chair to start in July 2009. Expansion 2009 is going ahead on schedule. The ED is a major focus area of the new expansion.
Holmen	Hospital Update	Dr. Holmen discussed cost, quality and critical issues in healthcare and at the hospital. The ED is critical to the success of the hospital.
Hilger	ER/Triage Handoff	Presented tips for the ED when communicating with hospitalists regarding admissions.
Patow	GME Update	Marecella de la Torre has recently been added to the GME staff as Performance Improvement Project Manager. There is a national initiative linking GME and quality. EM residents and faculty members have taken part in this initiative.
Ling	Medical School Update	Medical school is moving toward competency based, portfolios, simulation, and more mentoring. Many of the initiatives are following GME outcomes. Dr. Ling discussed Med 2010: Transforming Undergraduate Medical Education at the University of Minnesota.

Jader	Operations Update	Department is great shape with a stable and creative operations group. Looking forward to 2009 expansion and getting into the new building. Operation/2009 planning teams working on how to make staff's lives easier – having what you need to provide great care.
Chung	Quality Update	Dr. Chung is the Quality Committee Co-Chairperson with Mary Healy. Discussed what does quality mean to our dept?
Henkel, Healy	Nursing Update	J Henkel distributed nursing structure chart. Any issue or problems can be directed to anyone on the chart. M Healy spoke briefly on quality in the ED. Highlighted that in recent months two items from patients were published in the St Paul Dispatch "Sainted" column complimenting the care they received at Regions Emergency Department. L Hart from the Quality Improvement will be working with the ED help build the foundation for our quality committee, and they are looking for residents to participate.
Ortega	Pediatrics Update	Over the last year , two residents have completed an elective pediatric anesthesia. Pediatric staff are actively involved in a pediatric critical case conference once a month.
Taft, Dahms, Hegarty	Residency Education Updates	- R Dahms is working with the work force planning committee regarding moving into the space and resident schedules. -New selective community rotation with for G2s and G3s -New guidelines for the Cardiology rotation have been established. -G1 residents now have opportunity to go to specialty center for pediatric airways during their anesthesia rotation. -Thursday morning simulations cases before conference is going well. C Hegarty is working with Jeff Fritz regarding a more permanent room, and also looking at options for video taping. -Ultrasound has been well received with M Zwank incorporating tutorials into the anesthesia rotation. -Conference feedback has been positive with the addition of small group days incorporating simulation cases, additional billing, and QI conferences.
Miller, O'Connell, Thielen	Chief Resident Update	-Clarified back up/pull schedule. -Opportunity to work on the RNC and also met needs of department. -Task force –working on implementing changes with move to the expansion for a smooth transition. -S Thielen is exploring alternatives to CORD tests to evaluate medical knowledge. - T O'Connell is involved in picking cases for critical case.
Kim, de la Torre	Continuously Improving Patient Care and Education	Marcella de la Torre and Kara Kim spoke briefly on quality. "Toast Kaizen" video was shown. This video showed how an ordinary task can be improved through critical observation.
	Small Groups	Attendees were divided into small groups. Group were led by A Burnett, K Kim, A Miller, S Thielen . Participants were asked to identify residency strengths and areas of focus.
	Large Group	Each facilitator presented their groups findings. Attendees were then asked to identify their top 3 strengths and top 3 areas for focus. Strengths: Listed below in order identified as participants top 3 choices.. <ul style="list-style-type: none"> ♦ Critical care experience (15) ♦ Procedures (13) ♦ Collegiality/Camaraderie (13) ♦ Conferences (8) ♦ Responsive Program (6) ♦ Residents as Leaders (4) ♦ Ultrasound – G1 rotation(3) ♦ Peds experience – critical case & anesthesia (3) ♦ Happy people (3) ♦ Morning simulation cases(3)

		<ul style="list-style-type: none"> ◆ Graded Responsibility (2) ◆ Ancillary Staff (2) ◆ Communication (1) ◆ Team approach – cohesive group (1) ◆ Resident feel supported (1) ◆ Overseas Rotations (1) ◆ Financial Talks from Eric/Billing clerks (1) ◆ Approachable Staff (1) ◆ Small group conference (1) ◆ Alumni relationships (1) ◆ RNC/State Fair (adaptability & flexibility) ◆ National involvement ◆ Selective rotation at other ED's ◆ Patient mix ◆ Institutional support ◆ Tox – fellowship and rotation ◆ Anesthesia ◆ Continuous improvement focus ◆ Airway ◆ Good Environment ◆ Open to teaching ◆ Leadership – program/department ◆ Evaluations ◆ 10 hour shifts ◆ Inservice review
		<p><u>Areas of Focus:</u> Listed below in order identified as participants top 3 choices..</p> <ul style="list-style-type: none"> ◆ Ultrasound machines (23) ◆ Documentation (19) ◆ EKG Training (10) ◆ Epic Challenges (8) ◆ C-Arm (9) ◆ Voceras – verbal communication (7) ◆ Work-out space (7) ◆ Discharge process (7) ◆ Thru put (6) ◆ Call room (6) ◆ Food options at night (4) ◆ Lactation facility (4) ◆ More billing/Coding (2) ◆ Fast-Track Exposure (2) ◆ Communication (2) ◆ Elective time (maximizing) (2) ◆ Admin experience (2) ◆ Child care (2) ◆ Research, infrastructure, 1st years, ED assts (2) ◆ Permanent simulation home (1) ◆ Conference space (1) ◆ PICU/Peds anesthesia (1) ◆ Case files (rotation) (1) ◆ Airway scope ◆ New ED staffing ◆ Cards rotation ◆ “How to for G1s” ◆ Debriefing (team) ◆ Communication with off service providers ◆ Transfer calls ◆ US skills -> off service ◆ Ortho call ◆ Sin bin

	Large Group	<p><u>Top Focus Areas</u></p> <p>Ultrasound machines: Discussed issues relating to ultrasound machines, including need for new machines, and documenting when machines are down, etc. K Davidson and A Gerbig volunteered to work on an ultrasound facility quality improvement project in the ED.</p> <p>EKG training: Discussed ways to improve EKG training within the ED department. Suggestions included incorporating into regular conference, asking EKGs of the week, follow-up system to look at final reading of cards EKG. A Erwin, A Fiest, and C Carlson volunteered to work on an EKG quality improvement.</p> <p>Documentation: Discussed the need for best practices for time management and documentation and how best to work within the system. N Curl, D Jackson, R Dahms and S Taft will work on this .</p> <p>Evening Food Availability: Eugenia Canaan has been communicating with dietary on this issue. N Stoik has agreed to work on this issue.</p>
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